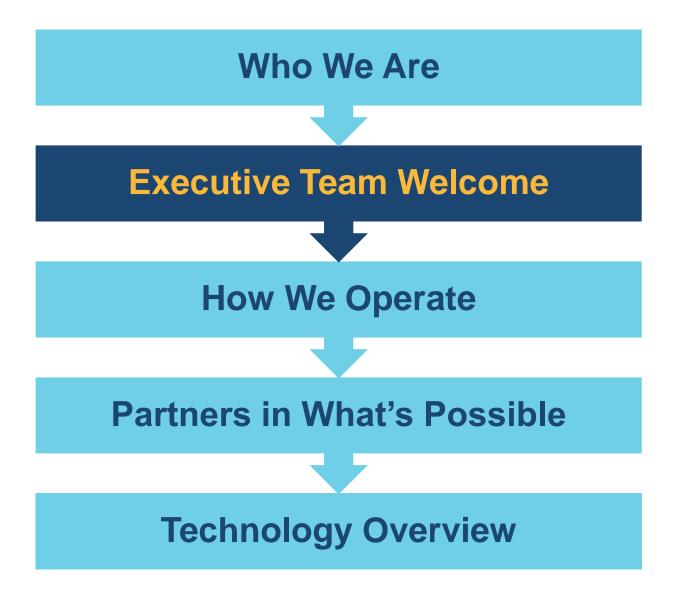
## Executive Team Welcome

Morning webinar

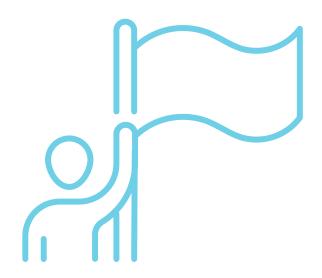


### **Fairview**

### **Executive Leadership Team Introduction**



James Hereford
President and CEO



### Grounded in our mission, vision, values



### **MISSION**

We are driven to heal, discover and educate for longer, healthier lives.



### **VISION**

We are driving a healthier future.



### **VALUES**

Dignity
Integrity
Service
Compassion
Innovation

### **Our Vision – Fairview is driving a healthier future**

### **Key Goals**

Best-in-class patient experience and care outcomes Net operating income that supports investment and strategic position in the markets we serve

Employee engagement and culture that is above industry standard

### Moving Fairview Forward with our 2024 Strategic Focus Areas

### 1. Cost Structure Management

Costs cannot go up more than contractual increases in any given year

### 2. U of M Relationship

Forging a new partnership agreement that serves our patients and helps Fairview remain competitive

### 3. Specialty Pharmacy Growth

Grow specialty services and programs to compete nationally

### 4. Specialty Medicine Efficiency

Improve productivity, access and internal process for referrals

### 5. Operational Optimization

Expanded work to improve inpatient flow and patient access to primary care + continuous quality of care improvement

### 6. Strategic Investment and Partnerships

Capital investments and strategic partnerships that allow growth and a focus on our core services

### **Supported by our Performance Dimensions**

Research and Education

**Quality & Safety** 

People Engagement

**Customer Experience** 

Efficiency

### **Mission**

Fairview is driven to heal, discover and educate for longer, healthier lives

### **Values**

Dignity • Integrity • Service Compassion • Innovation



### Grounded in our principles



Continuous Improvement



Respect for People

### Caring for the community beyond our walls

The social determinants of health





# The possibilities you bring become the impact we share

"This organization lives its values, day in and day out on so many fronts. Minnesota is lucky to have Fairview.









