

# >>> Fairview Commitments <<<

The Fairview Commitments are the actions and expected behaviors of leaders and team members to achieve a culture of exceptional care and continuous improvement.

## Mission

Fairview is driven to heal, discover and educate for longer, healthier lives.

## Vision

Fairview is driving a healthier future.

## Values

Dignity, Integrity, Service, Compassion, and Innovation.

**The Fairview Commitments are grounded in two key principles:**

### Respect for People

We understand that people have unique lived experiences, we recognize, embrace, and honor differences in perspectives, values, and beliefs. We respect people's ability to think, develop, problem solve, and express themselves while honoring the value everyone brings. We hold this expectation to be inclusive of everyone with whom we may work: patients, customers, families, guests, vendors, external partners, and each other.

### Continuous Improvement

We bring together diverse teams to apply a mindset of continuous improvement, tackle problems, improve our work, and achieve equitable outcomes for our patients, customers, families, guests, vendors, external partners, and each other. We have shared accountability to grow, adapt, and innovate.

**I am expected to embrace and practice the Fairview Commitments in every interaction.**

### Create an Exceptional Experience

I prioritize safety and service to improve the experience, health, and wellbeing of everyone.

### Embrace Diversity and Practice Inclusion

I value the unique perspective of every person and seek to understand differences through curiosity and empathy.

### Communicate Intentionally

I convey information and seek clarity through intentional communication using a variety of styles and methods.

### Engage and Inspire

I see how my purpose connects to the vision and values of the organization and apply my skillsets to take action and inspire others.

### Commit to Development

I challenge myself and support others to continuously learn, apply knowledge, and develop personally and professionally.

### Collaborate for Outcomes

I recognize we are better together and collaborate to share goals, knowledge, and expertise to drive successful outcomes.

### Set and Hold Standards

I set standards for my work that align with my team and the organization while holding myself and others accountable.

### Identify and Solve Problems

I identify key issues and actively work to find solutions.

### Achieve Results

I overcome obstacles to produce measurable results.

### Pursue Mastery

I pursue excellence.