

Fairview

Team Discussion Guide The Fairview Commitments

Purpose

This resource is designed to help you to organize and lead a discussion on The Fairview Commitments. The Fairview Commitments are the actions and expected behaviors of leaders and team members to achieve a culture of exceptional care and continuous improvement. There are 10 commitments which are grounded in two key principles: Respect for People and Continuous Improvement. Use this discussion guide with any of The Fairview Commitments!

Organize Your Discussion

Once you have selected a commitment, set up your meeting. Here are a few suggestions to help you in this process:

- Suggested length: 25 minutes
- When inviting people to the meeting, share your “why”. Why are you bringing this commitment to the group? What are you hoping to achieve with this discussion?
- Share the Leader and Team Member Behavior document for the commitment.
 - You can either send them the link to our [Fairview Commitments](#) webpage.
 - Or you can send them a printer friendly version of the behavior documents found here: [Fairview Commitments Leader and Team Member Behaviors Printable](#).
- Suggest they become familiar with the leader and team member behaviors for that commitment prior to the discussion.

Lead Your Discussion

- When you begin your discussion reiterate your “why”. Why are you bringing this commitment to the group? What are you hoping to achieve with this discussion?
- Ask someone to read the commitment to the group.
- Step through the four discussions questions below.

Discussion Questions

1. What does this commitment mean to you personally?
2. How does this commitment show up in your everyday work? How are you/we meeting expectations?
3. What would be the impact if we intentionally apply this commitment to our everyday work?
4. Where do you see opportunities in your day-to-day work to strengthen this commitment? What actions will you take?