

Accessing Fairview Remotely – Apple/MAC

To work remotely from your home or other off-site location:

- 1. The Secure Gateway is a portal which houses applications that you typically use while on-site. All Fairview Users should have access to the Secure Gateway.
- 2. Note that the minimum Operating System version requirement is MAC 10.12

Try It Out

1. Multi-factor Authentication (MFA)

 a. You will need to set up Authentication in order to use this remote access.
Here is a link to the instructions to set up Authentication: <u>http://intranet.fairview.org/fv/groups/intranet/documents/web_content/s_155578.pdf</u>

2. Secure Gateway:

- a. From your web browser (Safari, Chrome, or Firefox), enter the secure gateway URL: <u>HTTPS://securegateway.fairview.org</u>
- b. Enter your Fairview username and password the same password you use to log into your computer/E-mail/Epic at work.

Ś	Safa	ri Filo	e Edit	View	History	Bookmarks	Window	Help		> 🛛 👬	। 🗟 🥌 🗿	🗰 33° 💽	ě 😔	6 6	• *	<u></u> 13% [1]	Fri 1:04 PM	Q :≡
	•	< >					0		🔒 secureg	gateway.fairview.	org		Ċ				•	ė o
F	= 1	in a								NetSca	ler Gateway							+
							Use	r name	Please s	supply usern	ame							
									-				_					
			NetScale	r with			Pas	sword:										
			Unine	u Ga	LEway													
											Log On							
													-					
							•			🛋 🥔 🔊			-29 6	2		s <u>)</u> < e		1
								y 100 E	a á I			i a a			Y 1			

c. The icons you see will depend on your security for the site and will display in the "ALL" folder.

🗯 Safari File Edit View	History Bookmarks Window	Help	> 🗯) 👬 🦻 📥 🔘	🗯 33° 🐽 👲 🤅	9 🖪 🌢 🕙 🖇	🤶 17% [4] Fri 1:0	88 PM Q :≡
			🛱 securegateway.fa	irview.org	Ċ			
🛃 🖛 🛅 🖬				Citrix Receiver			Downloads	Clear
Citrix StoreFront			DESKTOPS	APPS		C RGVmYXVsdEFnZ	3JIZ2F3BhY2UgUHJvZ	A2.ica 💿
All Categories							Q Search All A	Apps
All Apps								
Details	COMPASS	Details		Details	Epic	Details		Details
Amcom Smart Web	Compass		Crimson Continuum of Business Applications	Care	Epic Hyperspace Re Portal	mote	Epic Printer Database	
Details	Epic	Details	Epic	Details	Epic	Details	Epic	Details
Epic Web shortcuts Clinical Applications	Hyperspace PLY Clinical Applications		Hyperspace PLYWK Clinical Applications		Hyperspace Prod Clinical Applications		Hyperspace Read Only Clinical Applications	4
Details		Details	0	Details	1	Details	13	Details
Intranet	LMS		Login IDs for Practice		LWS Editor 2019_Ma	ay	LWS Editor 2019_Nov	
n ur Las	POPLAS		Cannoal Applications		Gimeal Applications		omindal Applications	
Details		Details		Details		Details		Details
	Misses & West 2010				Q=B===		Q-B	
https://securegateway.fairview.org/Citrix	/remoteWeb/# Office Tools		Rusiness Annlications Connected to Server: do	2cxstore-06	Clinical Applications		Portal	
🖉 🔮 🔇 🚱 🗾	📕 🗊 📁 📑 🍕) 🥵 式 🚫	🧔 🤤 🚺 🤹	N X W	🕩 S 📬	000	250) i , 1

d. When you click to open one of the applications, it is possible you may need to open the ".ica" file that is downloaded (see red box). The application should then open.



If you have any questions or concerns contact the TSC at 612-672-6805

Accessing HealthEast Remotely – Apple/MAC

To work remotely from your home or other off-site location:

Try It Out:

- 1. Multi-factor Authentication (MFA)
 - a. You will need to set up Authentication in order to use either of these processes. Here is the link to the instructions to set up Authentication: <u>http://intranet.fairview.org/fv/groups/intranet/documents/web_content/s_155578.pdf</u>
- 2. From your web browser (Safari, Chrome, or Firefox) enter Remote.HealthEast.org

			escauth1.healtheast.org	C	t o
	LOGON				
💺 Log On					
Logon is required. If y User ID:	you have forgotten your log	in information, contact	your help desk or administrator.		
/		Copyright © 1994-201	18 Dell Inc. or its subsidiaries. All Rights R	eserved.	

a. Complete the RSA secure log in authentication

Page 3 of 5 Accessing Fairview Remotely (LO) 3/12/2020 b. Enter your Health East username and password – the same password you use to log into your computer/E-mail/Epic at work.

	🛱 remote.healtheast.org	Ċ	6 Ø
NetScaler with Unified Gateway			
	Please log on to continue.		
	User name	₹ ~	
	Password		
	Log On		
	SITBLS		

- c. Click on I agree with the Citrix license agreement box
- d. Then click install button to connect to Citrix

	e remote.healtheast.org	C (1)	+
	Install Citrix Dessiver to access your application		
	Install Citrix Receiver to access your application	bns	
	I agree with the Citrix license agreement		
A CONTRACT OF A			
100			
the state of the second			

Page 4 of 5 Accessing Fairview Remotely (LO) 3/12/2020 3. The icons you see will depend on your security for the site and will display in the "ALL" folder.



4. When you click to open one of the applications, it is possible you may need to open the ".ica" file that is downloaded (see red box). The application should then open



If you have any questions or concerns contact the TSC at 612-672-6805