

Key COVID-19 Updates: Medical Plan Coverage for COVID- 19

The coronavirus (COVID-19) pandemic has brought challenges for families who are working during the COVID-10 Pandemic Fairview supports your wellbeing and offers tips, resources, and programs to help. Learn more about updates to the Fairview PreferredOne Medical Plan during this time below. Please note, this is only applicable to Fairview employees on a Fairview PreferredOne Medical Plan.

COVID-19 Fairview PreferredOne Medical Plan Coverage Q & A:

Q: What is the coverage for COVID-19 testing?

A: To make sure access to care is easily available and in keeping with regulations, cost sharing is waived for CDC-recommended COVID-19 laboratory testing ordered by a provider and related telehealth, office, urgent care, and emergency department visits for all members.

Q: What is the coverage for COVID-19 treatment?

A: Cost-sharing for in-network COVID-19 treatment will be waived for members effective March 1st through May 31st, 2020

Q: Are online care visits eligible for reimbursement during the COVID response?

A: Yes. Member cost sharing is waived for COVID-19 related online care. Online Care visits may be done via computer or phone and do not require video.

Q: Can members go to any provider to get testing for COVID-19?

A: Members should contact PreferredOne customer service or use the provider look-up tool on www.preferredone.com/fairview to locate an in-network provider. **We encourage members to use Online Care as their first resource to reduce exposure.** COVID-19 testing is covered at 100% in & out of network.

Other related medical plan/FSA/HSA Reminders during this time

Reminder: Over-the-counter (OTC) medicines without a prescription can now be reimbursed through health care flexible spending accounts (FSAs) and Health Savings Accounts (HSAs) starting January 1, 2020.

Further questions about medical plan related expenses?

Contact PreferredOne directly at: 763.847.4477

For more information and resources, visit the Employee Benefits Resources intranet page [here](#). Questions? [Email esc@fairview.org](mailto:esc@fairview.org)