How to install Global Connect VPN

Now available on: Legacy Fairview Windows 7, Windows 10, and legacy HealthEast Windows 10 devices. *Note: Global Protect VPN is not available for installation on legacy HealthEast Windows 7 devices at this time.*

FIRST, MEET THESE REQUIREMENTS:

- 1. Be remote (not at a Fairview building or connected to the Fairview network)
- 2. Be connected to the internet.
- 3. **Do NOT connect to Checkpoint VPN.** Disconnect from Checkpoint VPN before you proceed.
- 4. You may be prompted for MFA authentication. If you have not setup your Fairview MFA, please visit <u>https://aka.ms/mfasetup</u>. Instructions on registration can be found here <u>https://sslforms.fairview.org/mfa/</u>

Once the steps above are complete, proceed to the Software Center. To access Software

Center, click the Windows Key in the lower left side of your computer screen.

After clicking the windows key, start typing the word software, and the Software Center icon will appear at the top of the start menu. Click this icon to launch Software Center.

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From with the Software Center, search for the application Global Protect and click to select it.



Click install to begin.



During the install, you may be prompted to complete a two-factor authentication. Select Approve or use your preferred method to authenticate.

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Installation will be complete after about three minutes.



You may now resume your work and access the network. The Global Protect VPN application is installed and will appear in your icon tray in the lower right of your PC.



Click on the globe icon to see if you're connected. By design, the application is set to automatically connect each time you log in to your computer. The "always on" feature means you do not need to take any steps to connect to the network.



Going forward, you will NO LONGER need to connect to Checkpoint VPN. Checkpoint VPN will not be available for use after July 1, 2020. You must install Global Protect VPN to continue accessing the network through a VPN prior to that date.

Questions? Contact the Technology Service Center at (612) 672-6805.